



The Toothbrush Fairy Company

Subscription and Gift Pack Terms and Conditions -this hurts the Toothbrush Fairy's head but is very important!

Contracting Party

Your Subscription, Gift Pack or individual Toothbrush/Toothbrushes will be fulfilled by The Toothbrush Fairy Company Limited, a company registered in England and Wales under registered number 11745076 whose registered office is at Parramatta, Bowden Green, Pangbourne, Reading, Berkshire RG8 8JL.

Products

Toothbrushes:

Individual Toothbrushes are 3.99 GBP.

Subscriptions:

Subscriptions consist of the following:

1 Adult Toothbrush-an adult toothbrush subscription consists of 6 toothbrushes. 1 toothbrush will be sent every 8 weeks for a period of 12 months. Cost is 29.99 GBP.

1 Child Toothbrush- a children's toothbrush subscription consists of 6 toothbrushes. 1 toothbrush will be sent every 8 weeks for a period of 12 months. Cost is 29.99 GBP.

2 Toothbrushes-a double subscription consists of 12 toothbrushes. These can be for any 2 toothbrushes-adult, child's or both. 2 toothbrushes will be sent every 8 weeks for a period of 12 months. Cost is 59.99 GBP.

3 Toothbrushes-a triple subscription consists of 18 toothbrushes. These can be for any 3 toothbrushes. 3 toothbrushes will be sent every 8 weeks for a period of 12 months. Cost is 74.99 GBP.

4 Toothbrushes "Family Pack"-a quadruple subscription consists of 24 toothbrushes. These can be for any 4 toothbrushes. 4 toothbrushes will be sent every 8 weeks for a period of 12 months. Cost is 99.99 GBP.

5 Toothbrushes-a five toothbrush subscription consists of 30 toothbrushes. These can be for any 5 toothbrushes. 5 Toothbrushes will be sent every 8 weeks for a period of 12 months. Cost is 119.99 GBP.

6 Toothbrushes-a six toothbrush subscription consists of 36 toothbrushes. These can be for any 6 toothbrushes. 6 Toothbrushes will be sent every 8 weeks for a period of 12 months. Cost is 139.99 GBP.

7 Toothbrushes-a seven toothbrush subscription consists of 42 toothbrushes. These can be for any 7 toothbrushes. 7 Toothbrushes will be sent every 8 weeks for a period of 12 months. Cost is 154.99 GBP.

The first toothbrush pack of any subscription also includes a letter from The Toothbrush Fairy.

Gift Packs:

A six item giftpack consists of any six items from child's or adult toothbrushes (all colours), toothpaste, dental floss, dental picks or chewing gum. Cost is 26.00 GBP.

A eight item giftpack consists of any eight items from child's or adult toothbrushes (all colours), toothpaste, dental floss, dental picks or chewing gum. Cost is 32.00 GBP.

Extras:

The 2.00 GBP Toothbrush Letter option consists of 4 different A6 letters sent with your first pack that you can insert your child's name on with a different message from the Toothbrush Fairy, designed to be used when your child loses a tooth.

Delivery charges are included in the cost of the Products.

When the subscription contract is formed

When you make payment for your order on-line, you are making a binding contract.

A legally binding contract is formed on the date we send you confirmation of your order and payment has been taken.

You will receive this confirmation within 72 hours if you supplied an email address. We will not be responsible if you fail to receive the written confirmation because you have supplied us with an incorrect postal address.

We reserve the right not to accept or process your order for any reason. If we do not accept your order and your payment has been made, we will notify you and refund you in full immediately.

Right to refuse orders

We reserve the right not to fulfil and to cancel orders:

1. In the event of obvious inaccuracies in prices, except that we may fulfil your order at the correct price;
2. If we are unable to obtain payment authorisation.

Delivery

We will deliver the Subscriptions, Gift Packs and Toothbrushes to the address you notify to us when you place your order.

Gift Packs and Toothbrushes will be dispatched within 2 days of the order being placed unless advertised otherwise on our website when you order.

For Subscriptions, the first toothbrush will be sent out within 2 days of your order and then every 8 weeks until the Subscription is complete. A Subscription lasts for 12 months. You agree that we will not be responsible for failure to deliver the Subscriptions, Gift Packs or Toothbrushes if you have supplied us with an incorrect address.

Cancellations and Refunds

1. You can cancel your Gift Pack or single Toothbrushes within 14 days of receiving your order as long as they have not been used.
2. You can cancel your Subscription within 14 days of receiving your first toothbrush as long as it has not been used. Following the end of this 14 day period you are unable to cancel the remainder of the Subscription.
3. We will contact you 2 months before your Subscription ends to check if you wish to purchase another Subscription. Each Subscription represents a separate Contract under these Terms and Conditions with us.
4. For any cancelled orders, you are responsible for returning the items to us which includes any postage, packaging and delivery charges. Once the returns are received, a refund will be processed within 2 days of receipt.

Liability and Warranties

Our liability to you in the event of an item being lost in despatch shall at our discretion, be limited either to replacement of the missing item or refund of the cost of the missing item.

To the extent permitted by law we exclude all other liability to you.

These Terms and Conditions do not and shall not affect your statutory rights as a consumer.

You warrant that the personal information you are required to provide when your order a Subscription. Giftpack or Toothbrush is accurate, current, true and complete in all respects and you are not impersonating any other person or entity.

You further warrant that the products purchased on this site are for private and domestic use and not for re sale.

Variation

These terms and conditions are subject to change.

Governing Law and Jurisdiction

These Terms and Conditions are governed by English law. You hereby irrevocably submit to the exclusive jurisdiction of the English courts notwithstanding the jurisdiction where you are based.

Entire Agreement

These Terms and Conditions override any contrary terms or conditions published by us in relation to any order placed by you with us.

Queries

If you have any queries or comments about your Subscription, Giftpack or Toothbrush please contact us at info@toothbrushfairy.co.uk.